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HS/XII/A.Sc.Com./ToH/23

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TOURISM AND HOSPITALITY

(Vocational Course)

(Meet and Greet Officers)

Full Marks : 30

Time : 1 hour

The figures in the margin indicate full marks for the questions

General Instructions :

- (i) Write all the answers in the Answer Script.
- (ii) Attempt Section—A (Objective Questions) serially.
- (iii) Attempt all parts of a question together at one place.

(PART—A : OBJECTIVE)

SECTION—A

Choose the most appropriate answer from the given option
(any *eight*) : 1×8=8

- 1.** _____ includes activities for which there is no apparent reward but one derived enjoyment and satisfaction in doing them.
- (a) Intrinsic motivation
 - (b) Extrinsic motivation
 - (c) Both (a) and (b)
 - (d) None of the above

(2)

- 2.** How can you manage stress?
- (a) Stay positive
 - (b) Maintain an accomplishment
 - (c) Keep your thoughts in the present
 - (d) All of the above
- 3.** What are the different parameters that describe an individual's personality?
- (a) Openness and agreeableness
 - (b) Consciousness and neuroticism
 - (c) Extroversion
 - (d) All of the above
- 4.** _____ is a spreadsheet that has one or more worksheets.
- (a) Worksheet
 - (b) Workbook
 - (c) Notebook
 - (d) None of the above
- 5.** _____ is not the characteristic of an entrepreneur.
- (a) Hard work
 - (b) Lazy
 - (c) Decision-maker
 - (d) None of the above

(3)

6. Which State in India is famous for its snake boat race?

- (a) Delhi
- (b) Kerala
- (c) Uttar Pradesh
- (d) Madhya Pradesh

7. _____ is an estimation of revenue and expenditure for an upcoming period based on their goal for the business.

- (a) Expenditure
- (b) Balance Sheet
- (c) Budget
- (d) Bank Statement

8. _____ refers to the travel which involves either observing or participating in a sports event staying apart from their usual environment.

- (a) Adventure tourism
- (b) Sporting events
- (c) Sports tourism
- (d) Cultural tourism

9. Ravi has a feeling of emptiness, abandonment and suicide. What type of personality disorder is this?

- (a) Borderline
- (b) Dependent
- (c) Avoidant
- (d) Obsessive

10. What are the characteristics of an ideal message?

- (a) Clear
- (b) Concise
- (c) Accurate
- (d) All of the above

11. Jaanvi's children have grown-up. They have clothes that do not fit them anymore. What should Jaanvi do with these old clothes?

- (a) Throw them in a trash can
- (b) Burn them
- (c) Keep using them even though they are too small
- (d) Donate them or make bags out of them

(5)

Write very short answer-type questions from the following
(any *three*) : 1×3=3

12. What is the purpose of tourism?
13. Which country won the First Football World Cup?
14. Where is the famous desert in India located?
15. Name any two cold deserts in the world.
16. Define attractions.
17. What is self-awareness?
18. What do you mean by entrepreneur?

SECTION—B

Write short answer-type questions from the following (any
three) : 2×3=6

19. Name three natural world heritage sites in India.
20. How do humans create a negative impact on the desert?
21. Define budget.

(6)

- 22.** List the four types of adventure sports tourism.
- 23.** What is motivation in employability skills?
- 24.** What are the environmental barriers affecting entrepreneurship?

(PART—B : DESCRIPTIVE)

SECTION—C

Answer any *two* of the following questions :

4×2=8

- 25.** Name seven important hill stations in India.
- 26.** What are the different types of medical tourism?
- 27.** What are the service agreements with tourist on medical tour?
- 28.** What is the role of an entrepreneur?
- 29.** List some of the guidelines on how to deal with a difficult tourist.

(7)

Answer any *one* of the following questions :

5

- 30.** What are the common personality disorders?
- 31.** What kind of dress code and equipments are needed in sporting events?
- 32.** What are the health benefits that we acquire from wellness tourism?
- 33.** What are the do's and don'ts of communication skills?

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